EXPERTS
IN HEALTHCARE CATERING
RDA is one of the UK’s leading catering design and installation companies. We specialise in creating innovative spaces that are practical yet beautiful for all areas of the catering, hospitality and retail sectors.

RDA has over a decade of experience in transforming healthcare catering facilities. A member of the Hospital Caterers Association (HCA), we offer a full-service solution - design and consultancy, equipment, procurement and installation and full project management for restaurant, café and retail projects both front and back of house.

We specialise in creating innovative and commercially viable design solutions within budget, helping you to increase numbers and enhance the customer experience for patients, staff and visitors.

RDA was founded in 2007. We are a family run business, set up by husband and wife Roy and Judith Addyman. Although RDA has enjoyed rapid growth since it’s establishment, there still remains a strong family core which has influenced our professional, friendly and approachable values and company ethos.

We like to think with pride and with confidence that it is this set of values, as much as the quality and experience that exists in the RDA family, that brings us repeat business from a variety of valued clients ranging from educators, international blue chip companies, High Street Brands, NHS Trusts, contract caterers and private businesses of all sizes.

**Experience**

**History**

**Meet our Experts**
Services Overview

Design & Consultancy
Page 8

Equipment Procurement & Delivery
Page 10

Installation & Project Management
Page 12

Aftercare
Page 14
Design & Consultancy

- Space planning & customer flow
- Kitchen planning
- Food technology advice
- Operational planning
- Brand development
- Interior design
- CAD layouts
- Sketches
- 3D visualisations
- Virtual reality
Equipment Procurement & Delivery

• Preparation & cooking equipment
• Heavy catering equipment
• Cold stores
• Dishwashing
• Furniture
• Light equipment
• Crockery
• Staff uniforms
Installation & Project Management

- Shop-fitting & fabrication
- M&E
- HVAC
- Builders work, flooring, ceilings
- CDM 2015 guidance
- Principal designer & contractor
- Building regulations liaison
- BREEAM compliant projects
Aftercare

- Aftercare & Service Support
- Warranty periods
- Service agreements
- Equipment training
- Post project reviews
<table>
<thead>
<tr>
<th>Case Studies</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>York Hospital</td>
<td>18</td>
</tr>
<tr>
<td>Southmead Hospital</td>
<td>20</td>
</tr>
<tr>
<td>Addenbrookes Hospital</td>
<td>22</td>
</tr>
<tr>
<td>Derby City Hospital</td>
<td>24</td>
</tr>
<tr>
<td>Queens Hospital</td>
<td>26</td>
</tr>
<tr>
<td>Musgrove Park Hospital</td>
<td>28</td>
</tr>
</tbody>
</table>
RDA was initially appointed to provide consultancy and design services for the transformation of the catering facilities at York Teaching Hospital Foundation Trust. The work included a two-year rebuild of the hospital’s kitchen and restaurant and the creation of a fresh food central production unit (CPU) to prepare meals for patients. The York site has more than 700 beds and is the largest hospital in the trust.

Due to its expertise, RDA was then appointed by the main contractor to supply and install all catering equipment, extraction systems and coldrooms.
RDA was tasked with the full design and install of vacant retail areas, all of which had to be in-keeping with the already impressive interior architecture.

There were three separate retail spaces taken up by our client. We designed and installed two separate licensed Costa Coffee units; one small format and one large format.

Both presented challenges and were designed in close liaison with various parties including our client, the NHS Trust, the local building and fire authority and Costa’s brand guardians.

RDA developed a design which satisfied the franchisee’s operational needs, Costa’s brand standards, building regulations, and within a unique and complex fire strategy which was already in existence.
RDA completed a series of fit-outs at Addenbrookes Hospital over a four-year period. The range of works involved refurbishments of various kiosk style outlets, a re-vamp of the existing servery arrangement, and the introduction of new high-street brands such as Starbucks, Costa Coffee and M&S Simply Food.

In order to facilitate the front-of-house improvements, alterations to the existing infrastructures such as ventilation systems and fire strategies were carefully planned in liaison with various third parties.

The results have seen much improved catering and retail facilities for hospital staff, visitors and patients alike, as well as a vast increase in sales for the operator of the various outlets.
Derby City Hospital was one of the first few hospitals in the UK to have an M&S Simply Food store installed. RDA converted its first 'Amigo' branded retail store to a Simply Food, adhering to M&S branding and operational efficiency.
On site at Queen’s Hospital, RDA was instructed to carry out a full refurbishment of the current coffee shop and transform it to a new fully licensed Costa Coffee.

The extensive refurbishment project changed the overall dynamics of the space. The scheme has provided a fantastic staff, patient and visitor destination.

Queen’s Hospital, Romford
RDA was commissioned to design and fit out a large retail unit from shell and core into a new-build of Musgrove Park Hospital.

The large empty space was transformed into a fully licensed M&S Simply Food with separate M&S Cafe. We were responsible for overcoming all logistics such as suitable placement of a new staircase and service lift.

Within the older part of the hospital, RDA refurbished an existing cafe into a fully licensed Costa Coffee.